

## Appendix 5

### Peterlee Urgent Treatment Centre overnight Closure

Following the closure of the Peterlee UTC overnight from midnight 1<sup>st</sup> January 2020 we have reviewed the activity to provide assurance that patients in the Easington area are still receiving treatment in the form of home visits if required.

Looking at the NHS 111 Directory of Services (DOS) profile data, it shows that approximately 4 patients per night are redirected to Peterlee UTC with 2.6 patients per night being assessed by the UTC. (Please note, there are a higher number of patients call between 07:00 – 08:00 therefore would be attending after 08:00am and **not** included in **the data below**)

	January 2020	February 2020	March 2020
DOS data	116	118	153
average	4 per night		

Booked	Jan	Feb	Mar
booked	70	47	51
telephone	19	14	33

per night	89	61	84
average	2.6 per night		

Previous report in 2019 reported 6.5 patients per night however we need to consider

- This included walk in patients
- Those triaged may have opted for an appointment after 8am if medically safe to do so
- Impact of COVID-19 during this period

To provide further assurance we refreshed the data to look at period 1<sup>st</sup> April 19 – 31<sup>st</sup> March and we can report that 1128 DDES patients contacted NHS 111 between 00:00 – 08:00. 1094 of these patients profiled as Peterlee UTC, with 1019 of these patients (average of 3 patients per night) from the Easington locality. Only 109 (10% of Easington patients were directed out of area. (Less than 0.3 patient per night and lower than the 18% we reported last year)

It's important to understand the DOS works on post code and where is closest, therefore Murton & Seaham patients would profile mainly as Sunderland, and Blackhall & Wingate area would profile as Hartlepool & North Tees. Also these two UTC's are co-located with A&E's therefore depending on patient need, this may have been more suitable for the patient.

We also checked patients weren't walking in to A&E's as a result of the overnight closure, however data shows there has actually been a reduction in this activity as shown below.

Type 3 A&E attendance

Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
30	48	31	37	15	21	18	20	21	7	17	17

